

To request a scheduled service,
call **202-727-1000** or visit **www.src.dc.gov**

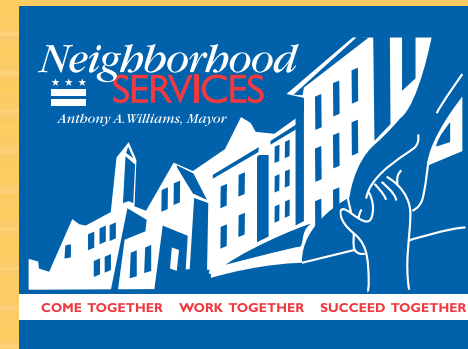
- Abandoned Auto • Autumn Leaf Collection
- Bulk Trash Collection • Dead Animal Removal •
 - Graffiti Removal • Grass & Weed Mowing
 - Illegal Dumping • Litter Cans (Service) •
 - Parking Enforcement • Pot Hole Repair
 - Rat Abatement • Recycling Services •
 - Sanitation Enforcement • Sidewalk Repair
 - Street/Alley Cleaning • Street/Alley Light •
 - Street/Alley Repair • Street Sign
 - Supercan Repairs • Traffic Signals •
 - Trash Collection • Tree Related • Yard Waste

Office of Neighborhood Services Contacts

MAIN OFFICE – 202-727-5146

WARD 1	202-671-2337 2000 14th Street, NW, Room 325
WARD 2	202-671-4095 2000 14th Street, NW, Room 105
WARD 3	202-727-2291 2000 14th Street, NW, 1st Floor
WARD 4	202-576-8104 6001 Georgia Avenue, NW
WARD 5	202-671-0726 64 New York Avenue, NE, 4th Floor
WARD 6	202-698-5620 609 H Street, NE, Suite 116 & 117
WARD 7	202-645-6201 3220 Pennsylvania Avenue, SE
WARD 8	202-645-0308 3720 Martin Luther King Avenue, SE


1350 Pennsylvania Avenue, NW, Suite 326
Washington, DC 20004
www.ons.dc.gov



A MULTI-AGENCY APPROACH TO TRANSFORMING NEIGHBORHOODS IN THE DISTRICT OF COLUMBIA

Office of 
Neighborhood Services 

Today many neighborhoods in Washington, D.C. are cleaner and safer than they were a few years ago. Residents are more involved in their communities and people are working together to solve some tough problems.



tracking number for your scheduled service request. It is important to record and retain your tracking number. The number is used to track the progress of your request.

In addition to making life easier, this system records and prioritizes the needs of your community based on your calls. Not only do you get the services you want and accountability for timely service delivery, but we can plan to better meet your future needs.

What's behind these improvements?

Neighborhood Services – a powerful program that's changing the way things get done in the District. Neighborhood Services started in 1999 after the first Citizen Summit where thousands of D.C. residents made it clear what they wanted from their government: a commitment to delivering services better.

Working Together for Success

Neighborhood Services brings together community residents and government agencies to put neighborhood goals and priorities in place. In each of the City's eight wards, a Neighborhood Service Coordinator (NSC) leads a multi-agency "Core Team" that identifies and then

works to resolve the underlying causes of the multiple problems in a targeted area. These problems range from crime and safety hazards to abandoned buildings and code violations. The core team members represent more than 24 District and Federal government agencies, including the *Metropolitan Police Department (MPD)*, *Department of Human Services (DHS)*, *Department of Consumer and Regulatory Affairs (DCRA)* and the *United States Attorney's Office (USAO)*. The Ward NSC coordinates the service delivery efforts of these agencies via weekly meetings of the Core Team. The NSC also provides technical assistance to residents who are concerned about particular problems in their neighborhood.

Help is Just One Call Away

Neighborhood Services and the Citywide Call Center make it easier than ever to get the services you need and deserve. By calling **202-727-1000**, you can request scheduled services like trash removal, utility repair, street cleaning, tree trimming, graffiti removal, and more. You can also submit requests online at **www.src.dc.gov**. Either way, you will receive a



Take Action in Your Neighborhood

Neighborhood Services is giving neighborhoods top priority. We are building a brighter future for every one in the District by ensuring that all neighborhoods are clean, safe healthy and economically vibrant.



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